

Dear Parents and Carers

We are pleased to let you know, that our school has been selected by Transport for NSW to take part in the School Opal card Customer Field Trial, before the full launch of the card to the public.

The School Opal card will make travel on public transport easy. It's a single card for travel to and from school on your child's approved mode of transport in the Opal network, replacing the current variety of SSTS single mode train, bus and ferry paper passes.

During the Customer Field Trial, you will be asked to complete the School Opal card application process on behalf of your child. Your child will be asked to use the School Opal card when travelling to and from school, remembering to Tap On and Tap Off for each journey. The Customer Field Trial will also involve providing feedback across each of the three review stages of the School Opal card journey throughout term 4 2015.

Feedback will be conducted via online surveys that will be emailed to you and should only take a few minutes to complete:

- Survey 1 – feedback on the application process for the School Opal card. This will take place early in term 4.
- Survey 2 – feedback on the delivery of the School Opal card. This will take place mid way through term 4.
- Survey 3 – 4 x feedback surveys on your child's experience of using the School Opal card. These surveys will take place between the middle and end of term 4.

We also welcome your feedback at any point in addition to these phases.

If you would like your child to take part, please complete the registration form by clicking on the link below. Please note that if you have more than one child at school, we ask you to nominate one child.

<http://bit.ly/1UU5Rka>

The field trial and survey will be conducted by a company called Woolcott Research and Engagement, a reputable market research company that is working on behalf of Transport for NSW.

If you have any questions regarding the School Opal card please contact Transport for NSW on (02) 8265 7115 or email: CFT@transport.nsw.gov.au. If you have any questions about the registration form or feedback surveys please contact Andrew from Woolcott Research and Engagement on (02) 9261 5221.

Please contact Mrs Green in the Office if you need help.

Thanks in advance for your time.

Mr Spratt
Principal